



CONDITIONS OF SALES 1 2

Prices listed at www.arasystem.com are given without engagement in EURO (€) ex. works, excluding VAT (Value Added Tax), transportation costs and local import taxes.

Orders (except from the Americas) can be placed directly with BetaTech bvba via email (sales@arasystem.com), the order form on the website or fax (+32 9 218 71 99). You will be notified on the delivery via email. All inquiries concerning your order and transport should be directed to sales@arasystem.com.

Orders in the Americas are handled and invoiced by our American distributor Lehle Seeds (www.arabidopsis.com). Japanese customers can order directly via BetaTech bvba (see above) or via BM equipments (www.bmbio.com).

Shipment

BETATECH bvba looks for the most economical and secure transportation solution. Our prices listed on the website do not include transportation costs. In Europe we use a fast door-to-door surface network (2 – 3 days) in collaboration with UPS. For other destinations, we use door-to-door air cargo. Customers are welcome to inquire for transportation costs in advance to their order (sales@arasystem.com).

After shipment of the ordered goods, BETATECH bvba will send you an invoice by regular mail.

Urgent deliveries

Goods are shipped out once a week. Should you require fast processing of your order, please tick the 24 hours processing box on the website order form. Your order will be shipped within 24 hours of receipt and we will use express delivery (overnight for most destinations). An additional charge of 50 € for express handling and the additional costs of the express delivery will be added to your invoice.

Methods of payment:

Payments need to be made within 30 days of the date of the invoice. BetaTech bvba reserves the right to ask for prepayment of the ordered goods in non-EU countries.

International bank transfer to our Belgian account (SWIFT-payments). If you pay within 30 days of the date of the invoice and via SWIFT bank transfer, you may deduct 20€ from the invoice.



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1. Bank transfer to our account:

IBAN BE 10-0682-4608-6704, BIC GKCCBEBB

Bank address: 068-2460867-04

DEXIA BANK

Pachecolaan 44, 1000 Brussels

Company address:

BetaTech bvba

Voorhavenlaan 14A, 9000 Gent

1. Post or bank cheque

Addressed to BETATECH bvba (Voorhavenlaan 14A, 9000 Gent). The invoice needs to be paid in full within 30 days of the date of the invoice.

2. Credit cards: Master/Eurocard and Visa. The invoice will be charged in full to the credit card.

The following information has to accompany your order:

- a. Credit card number
- b. Credit card owner (name mentioned on the credit card)
- c. Expiration date (mm/yy)
- d. CVC-code, a 3-digit code at the back of your card, close to your signature

Late payment

In case of late payment we reserve the right to charge 50 € administration fee, additional collection expenses and legal interest allowed by law. If the invoice has not been settled within 30 days of the date of invoice, we will stop further deliveries pending receipt of cash or satisfactory security. All cost due to late payment and applicable interest will be charged to the customer.

VAT

EC customers with a VAT number should include their number with their order such that BETATECH bvba can invoice at 0% VAT. Without VAT number we are obliged to add 21%VAT for deliveries in EC countries. Export deliveries are not charged VAT.

Property of goods, complaints and disputes

All goods remain property of BETATECH bvba until receipt of payment.

Buyer should inspect the goods directly upon receipt and inform BETATECH bvba of any shortage or damage within 5 days after receipt. We only accept return shipments after prior written permission and shipping instructions by BETATECH bvba.

Dispute cases shall be submitted solely to the jurisdiction of the Courts of Gent, Belgium.